


CM9 5HF

The Licensing Section
Maldon District Council
Princes Road
Maldon
Essex
CM9 5DL

9th October 2017

Dear MDC

RE: Warwick Arms, 185 High St, Maldon

I live within sight of the Warwick Arms and my bedroom windows overlook their carpark. I have never been unduly disturbed by them. I have of course heard activity, revelry and comings and goings at the pub. This however has never been excessive given that it is a pub and is altogether acceptable – I choose to live in a town centre and noise is inevitable.

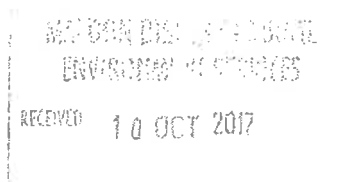
Live and let live: after all, the pub has been there longer than I have.

I think the Warwick Arms provides a useful contribution to the limited nightlife opportunities in a rapidly growing town.

Yours sincerely



Richard Adams



8th October 2017

THE WARWICK ARMS, 185 HIGH STREET, MALDON CM9 5BU

REVIEW OF LICENCE

In reply to your Notice of Review for the above Pub asking for near residents input:

NOISE: After closing time and up to about 1.30 a.m. on Fridays, there is always shouting and general disturbance around the Pub area, Victoria Rd. and High St. and this has continued for many years, which disturbs sleep and causes anxiety. Also on Friday nights there is always loud music, with a penetrating bass beat, until closing time.

PARKING: Drinkers are leaving their cars anywhere as the Pub has designated a sizable outside space for tables and seats and two new overnight accommodation cabins have been built in their car park, leaving less space available for parking. On several occasions of late, Pub patrons have left their vehicles in other peoples' designated parking spaces and the drivers have had to be found and asked to move their cars.

NUISANCE: Every week there is litter: empty cans, glass beer bottles, cartons, dog ends and broken glasses. The latter being both a hazard to health and car tyres. This has to be collected by the residents and disposed of. This should be done by the Pub staff.

Youths urinating to front of house and on two occasions over the last year, damage has been done to bricks on front of property and has had to be repaired.

Drugs exchanged for cash in Pub car park.

All the above is unacceptable and any change/improvement would be welcome.

10 OCT 2017

A representation from residents neighbouring The Warwick Arms, 185 High Street, Maldon, Essex CM9 5BU, in response to the review of license under prevention of crime and disorder, prevention of public nuisance, prevention of children from harm and public safety licensing (*name and address supplied on a separate sheet*).

As neighbours of The Warwick Arms we would like to share our experience with this license review.

On Friday 6th October 2017 (*around 10:30pm*), returning home from supper in a local restaurant, a large gathering of young people blocked both sides of the pavement at the junction of Victoria Road and the High Street and were seen filtering into the car park/smoking shelter of The Warwick Arms. A number of them were clearly under age, dog ends littered the pavement and bottles dumped and smashed. We could see bottles of beer being taken out of the back door of these premises and consumed in this area.

A disco was in full swing and the amplified music echoed around the neighbourhood via the open rear door, on this occasion the front door to the premises was closed!

A group (*I would suggest at least 30*) were massed by the smoking shelter and their loud voices and foul, expletive ridden language followed us home. A man was also urinating in the corner of the car park against the house which starts Victoria Court.

Indoors at home, noise from the pub became increasingly invasive. It was difficult to settle to sleep and even watching TV was testing over the shouting, football chanting (*around midnight*) and aggressive exchanges in the early hours.

This noise nuisance carried on until 1:30 am when an incident occurred in the car park which caused a large group to run, shouting in pursuit of others along Victoria Road, before finally dispersing and leaving.

Meanwhile, a crowd gathered around a car which was playing amplified music in the car park and the noise of this car stereo, with the slamming of car doors, revving engine and screeching tyres as it left, disturbed us again.

This experience, of just one recent night, has been replicated to a lesser or greater extent every weekend for the last two years and we would suggest this level of disruption and anti-social behaviour is totally unacceptable in an otherwise quiet and law-abiding residential area.

At the very least, we would suggest the outside areas are:

- policed by security, as at other pubs in the High Street
- the number of patrons allowed to congregate in the car park/smoking shelter area capped
- sound levels from amplified music strictly controlled and all doors/windows shut whilst it is being played
- pavements left clear at all times

We would also suggest that a closing time of 11pm is appropriate at weekends in this location and further, that the local council enforces residents parking rights which are widely abused by patrons of The Warwick Arms at weekends.

Implementation of these measures would ensure the excesses of alcohol fuelled high spirits are no longer so blatantly visited upon the local community

A representation from residents neighbouring The Warwick Arms, 185 High Street, Maldon CM9 5BU, in response to the review of license under preventions of crime and disorder, prevention of public nuisance, protection of children from harm and public safety (name and address supplied on a separate sheet)

Noise nuisance.

We have lived in Victoria Road for many years. When we arrived the Warwick Arms was a busy but quite pub. The car park was a car park and drinkers did not use the street or car park. When the new Licensee took over the character of the pub changed overnight.

The first impact was recorded music played until all hours. No consideration was shown to neighbours. The volume of the music was such that we could hear it in our house, with our own windows closed, whether or not the pub had its doors closed. We could here the music over our TV. The nuisance was simply increased by drinkers entering and leaving the pub, as the sudden increase in volume simply increased the nuisance. The noise was enough to wake us up.

A year or so after taking on the license the licensee built a smoking shelter in the car park. After this there has been no let up in noise, regardless of whether there is music in the pub, as the noise of the music is now often drowned out by the noise of drinkers in the car park and street.

The noise is such that it seems that people are right outside our window. This is a different type of noise to the regular pounding bass that comes from from the DJ. The volume of speech of the drinkers slowly increases over the course of a weekend evening. However, it is not just the volume. Drinkers argue, fight, men and women scream and swear. Often it sounds like a serious assault may be going on.

Examples of disturbance and nuisance.

- 5th November. For the last 3-years the licensee has barricaded the car park and set off large fireworks in the car park. The noise is deafening from 9-10pm, and then restarts with sporadic explosions after hours.
- During some sporting events the pub has installed a TV in the car park and broadcast late into the night. This last happened during the football worldcup in 2014. As the world-cup was in Brazil, match times could be very late at night and again the noise nuisance was incredible.
- Last summer the pub had a music concert in the car park. Live music started at about 5pm and continued late into the night. I stood outside my house and having phoned the police to report this nuisance, the police operator found it difficult to understand me because of the volume of the music.
- In the past, Carnival weekend has involved setting up amplifiers and a sound system in the car park blaring loudly from breakfast time onwards.
- In early August this year, we were woken on Sunday morning at 7am, by the sound of Frank Sinatra singing My Way. I got up and walked into the street to

check where the noise was coming from. The recorded music was coming from the Warwick Arms. This one song repeated over and over for two hours.

These episodes are just a few examples of the activities carried out by the licensee that leads to nuisance from noise from the pub and behaviour of pub users.

There are times, especially on hot summer nights when we need to open our bedroom windows. On these summer weekends, we are forced to leave the street, or endure a sleepless night. We are unable to sleep with our windows closed, because of the heat, and we can't sleep with our windows open because of the noise nuisance from the pub.

General disturbance

Damage to house - Drink thrown onto front door.

We were away for a few days over the Easter holidays. On our return on 3rd April it was clear that someone had thrown a drink at our front door. There was a sticky residue of a liquid, from top to bottom of the door. We took photographs of this

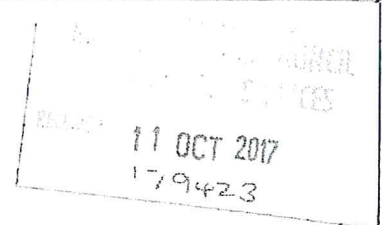
We have awoken to find plants pulled up and left on our door step.

We regularly find broken glass and bottles in the street. We have found broken glass under wheels of our car. We now check beneath our car on Saturday and Sunday mornings, to check for glass.

Car parking by users of the pub.

On Friday afternoons our street fills up with vans and lorries as drivers park in our controlled parking zone and walk into the Warwick Arms. We have questioned parking attendants as to why they do not put tickets on these vehicles. We've been told that they will not ticket such vehicles as they feel intimidated and concerned for their own safety. They have said they photograph vehicles and send them in the post.

The Warwick Arms, 185 High Street Maldon, Essex CM9 5BU



Noise Nuisance – since the noise abatement order was put into place in 2013 I have seen very little difference in the level of noise coming from the Warwick Arms, in particular on a Friday and Saturday night. The back door to the car park is supposed to be kept shut but there is nobody policing that and, especially in the Summer months the door remains open for most of the day and night, meaning that loud music becomes intrusive in my home. On bad days in the summer, it would mean that I could not sit in my garden as the music was so loud. However, the real problem is the noise caused by customers standing in the car park or smoking in the shelter. The volume of noise wakes me up just about every weekend. For example, this weekend, on Friday night I was woken at midnight by shouting and screaming coming from the car park. I went back to sleep and was then woken again at 1.30am by a car in the car park playing loud music and a group of people standing around the car shouting and screaming. Saturday night I was woken at some time after midnight, again because of shouting and screaming in the car park. There are often arguments at that time of night and one night there was a stabbing. On really bad evenings I have to turn up the television as the noise is so loud I can't hear it.

General Disturbance by use of car park and access road – much I have already mentioned above but on a Friday and Saturday night it is virtually impossible to park in the resident parking bays in my road. I don't know whether that is solely because of patrons of the Warwick Arms but it is certainly partly because of them. The most problems with noise come from the car park and the smoking shelter. There are regularly arguments after closing time in the pub and this can occur at any time but generally is between the hours of midnight and 3.30am. This is not a one off occurrence but happens just about every weekend.

General disturbance by use of other outside areas – I don't generally have a problem with the outside areas being used during the day although there have been times when the music is played in the car park and the bass beat is so loud that I have had to go out because it was making being at home so

unpleasant. This is not all the time. The worst of the noise is, as I have said previously, on a Friday and Saturday night. Foul language is the norm. My daughter has had glasses thrown at her and suggestive comments made when she walks past. The patrons can sometimes be very intimidating if you are a lone female walking past. There is broken glass on the pavements frequently as well as dog ends and unfinished glasses of alcohol lining the walls on a Saturday/Sunday morning. I don't know what licensing hours they are keeping but there seems to be alcohol being consumed well in to the early hours of the morning. There are also cars pulling up, passing things out of their window and then driving off which leads me to wonder whether there is drug dealing going on from the pub too. I have a baby granddaughter and she is also woken up constantly by the noise as she sleeps at the front of the house.

Due to the intimidation by the patrons of the pub I would be fearful of my name being associated with any complaint against the pub. The Rose and Crown is open much later than the Warwick but they have bouncers on the door and are very respectful of the local residents. There is no such respect from the Warwick Arms. I would love to have a weekend when I could have an uninterrupted nights sleep and hope that something can be done to rectify the problem.

The Licensing Section
Maldon District Council
Princes Road
Maldon
Essex
CM9 5DL



11th October 2017

Dear Sir/Madam

Re: The Warwick Arms Public House, High Street, Maldon

I have to put up with excessive noise from this pub every Friday and Saturday night.

People are outside till very late, screaming, laughing very loudly, shouting, swearing and generally being a damn nuisance.

Blood and vomit stains are all over the pavement which is quite disgusting. The litter dropped by the patrons is spoiling the nearby residential streets, plus I have personally witnessed males urinating and "sniffing coke" on the driveway adjacent to my property.

The nuisance caused by not only The Warwick Arms but also the Ship and Anchor, also located near my property, has forced me to make the decision to move. It seems quite ridiculous to me that a lovely town such as Maldon, is blighted by so many pubs and youngsters from out of town coming to Maldon to generally create a nuisance.

I now don't go out at night in Maldon as I don't feel safe.

Drink and late opening times are ruining this town and generally towns all over the country, who's idea was that, I wonder !!!

Yours faithfully

Dear Sir,

In reply to your letter
re the licensing of The
Warwick Arms.

My only problem with the
Warwick is litter in the street.
Cigarette ends, mostly around the
entrance door.

Sometimes glasses & beer cans left
along the road.

Sometimes broken glass on the
pavement and in the road is not
cleared up quickly.

RECEIVED
ENVIRONMENTAL
HEALTH

10 OCT 2017

The Warwick Arms, 185 High Street, Maldon, Essex CM9 5BU

I am writing to share my experiences of the nuisance I have experienced from the pub.

Noise nuisance – Regular disturbance at night from music which I can hear booming above the sound of my TV in the front of my home with the windows closed. I can also hear it later at night when I am in bed in the back of the house. It has also been very loud on Sundays during the day when it is a Bank Holiday Weekend and it spoils a peaceful rest in my garden.

General Disturbance by use of car-park and access road – I do find it difficult at times to park outside my house and I pay for a permit. Particularly on a Friday afternoon/early evening from about 5.30. There is one particular offender who is at the pub most early evenings and regularly parks in residential spaces. The noise in the late hours of Friday and Saturday evenings is particularly bad. I have called the police twice to complain as I thought there were fights going on in the road outside my house. The shouting, screaming, offensive language, revving engines, car music and door slamming are a regular occurrence when pub patrons leave the premises and this dreadful noise regularly disturbs the children and frightens them because it wakes them with a start. There are often drunk people right outside my house, shouting and generally making a terrible noise very late at night with no consideration at all for residents. I regularly find bottles and glasses left on my doorstep! Having nearly trodden on them when going outside in the morning has made me very angry as it could cause a serious accident – this is not acceptable. People do not stay within the pub premises and regularly drink outside the pub on the pavement...bottles and glasses can usually be seen in the morning along the pub car park wall. Twice I have noticed there has been broken glass on the pavement in the morning.

I have lived in the street for a number of years and since the current licensee has been running the pub, it has changed the quality of mine and my family's lives, it is totally unacceptable to have to put up with these disturbances through the night, to feel worried that the car will be damaged and to find pub debris on my doorstep. I had thought one evening that my neighbour's car had got damaged during a fight as I heard a loud bang but it was someone kicking a car in the middle of the road when a violent argument was going on. This was one incident when I did call the police. I would like to see some measures put in place to prevent these awful disturbances affecting mine and my families lives.



Re: Warwick Arms, 185 High Street, Maldon.

I am writing in regard to the review of premise licence of the above public house.

Firstly I would like to say I haven't really had a problem with the music from inside the pub. There has only been a few occasions where this has been that loud that it has affected me.

With regard to noise outside this is a nuisance that I endure most weekends. The pub car park is directly opposite my bedroom and lounge window and when customers are outside smoking the level of noise can be awful. This can still be heard through my double glazed windows. There is often shouting and arguing which has woken me up on many occasions. On some occasions this has been as late as 2 or 3 am. During the summer it is unbearable due to having my windows open.

Most of these occasions have been at weekends but there has also been the odd occasion during the week where I have been woken up in the early hours of the morning due to a disturbance outside.

My car has been damaged on two occasions where fights have taken place and the two parties involved were pushing each other on to my vehicle which resulted in dents. They are still visible on my car. I have also had blood splattered up my vehicle when a fight broke out.

I have also had to endure foul language and abuse from customers who have parked outside my house in a permit parking zone. Last Saturday was a prime example. I returned home at about 11pm and could not get parked. I did not recognise any of the cars belonging to my neighbours so I started to take pictures of the vehicles. I was approached by a woman who asked why I was taking pictures of her car to which I replied it's a permit parking area and you shouldn't be parked here. After receiving some verbal language she did however move her car. I continued to observe the pub over the next hour and saw 2 people come out of the pub and go to cars that were parked outside. This really frustrates me as not only does it mean I can not park outside my house but I pay for a permit and people think they can just park there for free.

I have not seen a traffic warden out of an evening at all since the 2years I have lived here.

I have also on many occasions found beer glasses and cigarette ends sprawled outside my house and along the pavement. I usually pick these up and return them to one of the benches in the pub car park.

10th Oct. 2017.

Licensing Section
Malden District Council

re. The Warwick Arms.
185 High St Malden.

1. I live a few doors away, in Victoria Rd and the ^{noise} volume from the pub can be disturbing late at night. Music + shouting.
2. The pavement by the pub I usually avoid ~~at~~ especially in the morning.
~~It~~ Often there is broken glass / sick to negotiate.

However I know the pub is popular + it does promote live music, which generally is a good thing to be welcomed, when it's carefully managed in a residential street.

Name + address supplied
separately.

RECU... 11 OCT 2017